



Training and Technical Assistance Center

Connecticut
Transportation
Institute

Connecticut Training & Technical Assistance Center

Training and Events

Module One: Developing Teamwork, Communication and Giving Feedback

A CT Transportation Leadership Program
REQUIRED Workshop

This module will address your role as a leader and how you can use your DiSC style to develop and positively affect the culture of your department, the morale and image of your team, and create an open, inclusive environment that promotes empowerment to your staff.

The session will provide tools and strategies for:

- Planning, goal setting, and defining roles;
- Maximizing your DiSC style to build effective relationships;
- Being consistent in your leadership to minimize team dysfunction;
- Giving praise and constructive feedback;
- Dealing with challenges created by a unionized environment.

Course Instructor

Kenya Rutland of KJR Consulting. Kenya has more than 15 years of learning and development experience with a focus of creating high-performing individuals, groups and organizations. His expertise includes change management, coaching, customer service, diversity and inclusion, leadership and team development.



“Fantastic course and training, which I can apply immediately into my daily practices. Excellent teacher. Kept me engaged the entire course.”

- Transportation Leadership Program Participant.



Date & Location

November 3, 2021
Durham, CT

Session is 8:30am—3:00pm
(Registration begins at 8:00am)
Lunch will be provided

Please note: This is a socially distant session. All state and university COVID-19 precautions will be followed.

Learning Objectives

Upon completion of this class, participants will be able to:

- Identify key characteristics of high performing teams.
- Identify root causes of dysfunction within teams.
- Understand leadership’s role in team performance.
- Demonstrate techniques for providing both positive feedback and constructive criticism.

Registration

- Please visit www.cti.uconn.edu/cti/T2_Workshop_Schedule.asp to register for this class online.
- **Registration contact:** Please direct any questions to Shelly Desjardin at shelly.desjardin@uconn.edu.
- **Cost:** *(Includes lunch and course materials)*
- \$125—State and Municipal participants
- **Cancellation/Refund Policy:** The registration fee is refundable if notice of cancellation is received 48 hours prior to the start of the program. Registrants who are unable to attend and do not cancel in advance are subject to the registration fee.
- Please advise if you have dietary restrictions.
- If you require an accommodation to participate in this workshop, please contact Shelly Desjardin at shelly.desjardin@uconn.edu, at the time of registration.
- Photographs may be taken for promotional and training purposes. Please notify us during registration if you do not wish to be photographed.



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270 Middle Turnpike, Unit 5202, Storrs, CT 06269